

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/876,788

Filed: June 6, 2001

Inventors:

Linyard, et al.

Examiner: Lee, Philip C.

Group/Art Unit: 2448

Atty. Dkt. No: 6067-16203

Title: Method and System for
Providing Electronic User
Assistance

RESPONSE TO OFFICE ACTION OF DECEMBER 18, 2009

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

This paper is submitted in response to the Office Action of December 18, 2009, to further highlight why the application is in condition for allowance.

Please amend the case as listed below.